

Question No: 1

When a user deletes a file, empties the recycle bin, what happens to the file?

- A. Clusters are flushed.
- B. The file is moved to C:\Windows\temp.
- C. Sectors of hard drive are blanked/erased.
- D. Associated entries in the FAT are removed.

Answer: D

Explanation: The files are still on the hard disk. Only the associated FAT entries are deleted.

Incorrect Answers: A, C: No clusters or sectors would be erased.

B: Deleted files are not moved to a temporary folder.

Question No: 2

Windows 2000 has been installed on a computer and no changes have been made to files and folder.

Which files having the extensions below would show under Windows Explorer? (Choose three)

- A. INI.
- B. INF.
- C. BIN.
- D. DLL.
- E. COM.

Answer: A, B, D

Explanation: .INI, .INF and .DLL files are shown by default.

Incorrect Answers:

.BIN and .COM files are hidden by default.

Question No: 3

Which GUI text editors are used to edit the win.ini and autoexec.bat files?

(Choose two)

- A. SYSPAD.
- B. NOTEPAD.
- C. SYSEDIT.
- D. REGEDIT.
- E. REGEDT32.

Answer: B, C

Explanation: Notepad and Sysedit can be used to edit simple text files like win.ini and autoexec.bat.

You can start Sysedit with: Start->Run->And type: Sysedit, Press OK

Incorrect Answers:

A: There are no Windows utility called SYSPAD.
D, E: REGEDIT and REGEDT32 are used to edit the registry

Question No: 4

What does Scandisc check and fix? (Choose two)

- A. Tape drives.
- B. Hard drives.
- C. Floppy drives.
- D. CD Rom drives.
- E. DVD Rom drives.

Answer: B, C

Explanation: Scandisc only works on hard disks and floppies, not on tape drives, CDROM drives, or DVD-ROM drives.

Question No: 5

Where is the DIR command located?

- A. C:\WINDOWS.
- B. COMMAND.COM.
- C. C:\WINDOWS\SYSTEM.
- D. C:\WINDOWS\COMMAND

Answer: B

Explanation: DIR is an internal command. It is located within the COMMAND.COM file, not in any directory.

Question No: 6

In Windows 2000 which methods allow deletion of old temporary internet files? (Choose three)

- A. Disk clean up wizard.
- B. Temporary file manager.
- C. Internet connection wizard.
- D. Control panel, internet options.
- E. Internet explorer, internet options.

Answer: A, D, E

Explanation: Internet files can be deleted by the disk clean up Wizard or by Internet Options. Internet Options can be accessed either from Control Panel or from Internet Explorer.

Incorrect Answers:

- B: There is no Windows utility called Temporary file manager.
- C: The Internet connection wizard is used to set up Internet connections, not for removing temporary internet files.